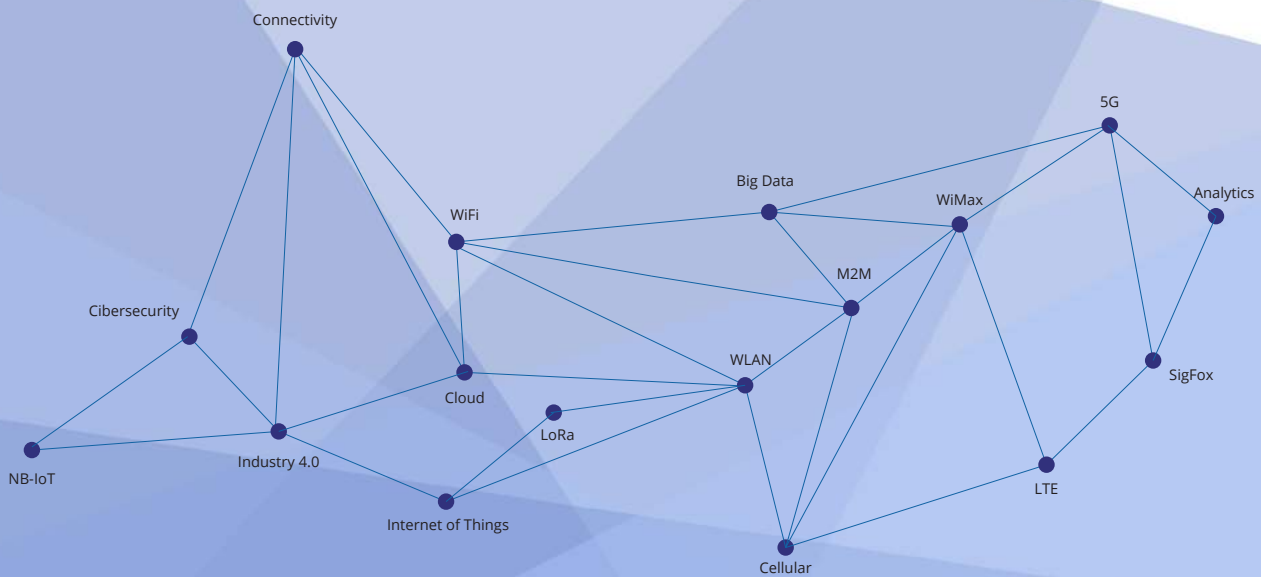




## Monitoring and VPN Platform





Get an immediate **OVERVIEW** of your devices

**SmartNetMonitor** is a web platform created to centralise the supervision and control of your cellular routers. A **single, robust and secure environment**, designed to be the **control room** for any IoT network.

Based on the latest web technologies, our platform allows users to have access to the routers configuration Web Menu, and visualize all statistical data. Fully compatible with VPN solutions like Digicluster, SmartCluster and our **SmartNetVPN**.



**SmartNetMonitor** is located on a high performance cloud center, and is always available from any device connected to the internet.

An installation on **Customer's Data Center (on premise)** is also possible.

Multitenant, Multiusers, Multiprojects. Ready to use, **secure and scalable**. If your network grows, SmartNetMonitor grows with you.

## HIGHLIGHTS

### Get Statistics

- Status: online/offline
- PLMN, cell, Channel
- PIN, PUK, phone number
- Temperature, Voltage
- Signal and Latency
- SIM Active
- SN, MAC, IMEI
- Location and GPS Tracker

### Actions

- Update FW
- Upload / Download Config
- I/O Digital Activation
- Change Passwords

### Security

- VPN - Compatible
- HttpS Access
- 2nd Factor Authentication

### Get Alerts

- Router online / offline
- Power supply voltage
- Temperature thresholds
- Digital input value changes
- Poor signal
- FW version
- Property variations
- Other

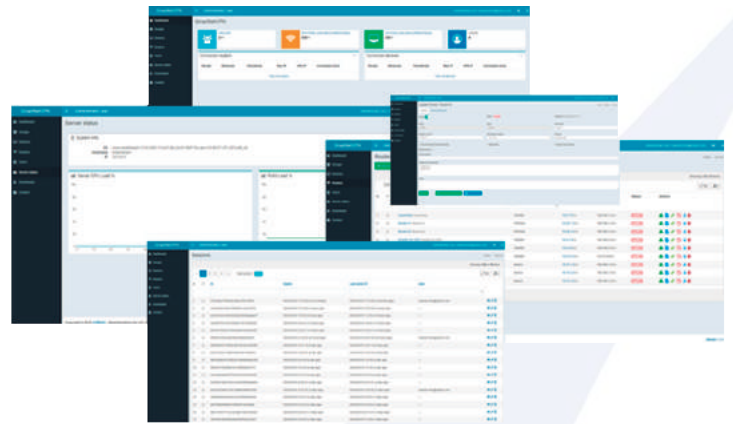
# “The first line of defense: your own VPN”

A **Virtual Private Network** or **VPN** is the **first line of defence** that must be implemented in every network topology. Consisting of 3 methods: Authentication, Encryption and Integrity, this is the basic way to protect communications.

SmartNetVPN is a standardised solution with an easy-to-use environment but with a high complexity in the background that will allow any user to create a secure connection between routers, PCs, Server or Smartphones with just 1 click.

## Advantages

- No need for Static IPs
- No need of Dynamic DNS services (DynDNS)
- 24 hour connection. Autoreconnect
- 4G and ADSL/Fiber/Satellite
- Compatible with all operators worldwide
- Easy Admin Web Menu
- Compatible with Windows, Linux, iOS and Android



## Security

- Linux architecture
- HttpS and Dual-Factor authentication
- Cipher supported: AES-256, BF-128, etc.
- Device connection logs
- IP Source registration
- Continuous improvements
- Up to Date

## MODELS AND SUPPORT

- Pay Per Use - CLOUD
- Customer´s Data Center (on premise)
- Mini Instance server

- Support and Maintenance available
- Continuous application and security updates
- Customization available



|                           | BASIC<br><small>(with your license)</small> | STANDARD | GOLD | PLATINUM |
|---------------------------|---|----------|------|----------|
| NEW RELEASE NOTIFICATION  | ✓   | ✓        | ✓    | ✓        |
| E-MAIL SUPPORT            | 1 MONTH                                     | ✓        | ✓    | ✓        |
| CHAT SUPPORT              | 1 MONTH                                     | ✓        | ✓    | ✓        |
| HW MONITORING             | 1 MONTH                                     | ✓        | ✓    | ✓        |
| CORRECTIVE SUPPORT (BUGS) | 1 MONTH                                     | ✓        | ✓    | ✓        |
| REMOTE BACKUP             |   | ✓        | ✓    | ✓        |
| PRIORITY E-MAIL           |   |          | ✓    | ✓        |
| TELEPHONE SUPPORT         |   |          | ✓    | ✓        |
| SECURITY UPDATES          |   |          | ✓    | ✓        |
| APPLICATION UPDATES       |   |          | ✓    | ✓        |
| 24/7 REMOTE SUPPORT       |   |          |      | ✓        |
| 24/7 ONSITE SUPPORT       |   |          |      | ✓        |
| FULL RECOVERY SUPPORT     |   |          |      | ✓        |

## DESCRIPTION

**NEW RELEASE NOTIFICATION** We keep you up to date on new software releases.

**E-MAIL SUPPORT** Technician will answer your questions within 24hrs.

**CHAT SUPPORT** Technician will answer via Chat with no guaranteed time response.

**HW MONITORING** Monitoring of Server HW resources: RAM, CPU, Hard Disk, etc

**CORRECTIVE SUPPORT (BUGS)** Corrective support in case of Bugs on the application.

**REMOTE BACKUP** Monthly Remote Backup in our SFTP.

**PRIORITY E-MAIL** Technician will answer your questions with priority response on 8x5 basis

**TELEPHONE SUPPORT** Technician will support via Telephone on 8x5 basis.

**SECURITY UPDATES** O.S. Updates & recommended CVE fixes.

**APPLICATION UPDATES** New features and bugs fixes.

**24/7 REMOTE SUPPORT** In critical situations, we will support you remotely 24/7 within 4 hrs response time.

**24/7 ONSITE SUPPORT** In critical situations, we will support you onsite 24/7. (expenses not included!)

**FULL RECOVERY SUPPORT** In critical situations, we will support you 24/7.



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